Terms and Conditions

Diamond Precast – General Terms and Conditions

Quotations: All quotations for materials supplied by Diamond Precast are valid for 30 days from the date issued and may be revised at the Seller's discretion if not accepted in writing within this period.

Order Acceptance: Acceptance of a quotation does not obligate Diamond Precast until satisfactory payment arrangements or an approved credit account is established.

Payment Terms: Standard credit terms for approved accounts are Net 30 days from the date of shipment.

Pricing Adjustments: Prices in quotations are based on full order acceptance. Partial orders or significant modifications may result in price adjustments.

Order Terms: Purchase Orders with terms that alter or contradict these Terms and Conditions require written agreement from Diamond Precast team.

Price Modifications: Prices are subject to changes due to fluctuations in freight rates, import duties, taxes, or foreign exchange rates beyond the Seller's control.

Waivers: Any waiver of terms must be in writing and does not constitute a general waiver of other terms.

Returns Policy: Custom or specialty-manufactured items are non-returnable.

Shop Drawings: Provided at no extra cost after confirmation of order. Approval is required before manufacturing can begin.

Change Orders: Customer modifications must be submitted in writing prior to production and may result in price adjustments.

Order Cancellations: Specialty or modified orders cannot be canceled after materials are procured or production has begun without cost implications.

Deposits: Diamond Precast reserves the right to require deposits or alternative financing arrangements for customers without established credit.

Delivery & Storage: If materials are not accepted within 60 days, they may be reallocated, and additional storage fees may apply.

Project-Specific Testing: Any unique testing requirements must be disclosed prior to order acceptance and may incur additional costs.

Performance Guarantee: Diamond Precast does not guarantee product performance when manufactured strictly to customer specifications unless otherwise agreed in writing.

Liability for Delays: Diamond Precast is not responsible for delays due to unforeseen circumstances such as strikes, transportation issues, government regulations, or force majeure events.

Installation & Misuse: The Seller is not responsible for improper installation, modifications, or misuse of products that affect performance.

Customer Responsibility: Customers must verify order accuracy, required quantities, and compliance with project specifications before order confirmation.

Lead Times: Estimated delivery times depend on confirmed orders, approved shop drawings, and current production schedules.

Section 2: Freight and Shipping Terms and Conditions

FOB Point: Product is quoted at a specific FOB point; customers must confirm this location when placing a purchase order.

Crane Delivery Limit: Diamond Precast crane delivery trucks have a maximum offloading capacity of 5000 kgs close to the truck, for more info please contact sales.

Installation Exclusion: Quoted freight rates do not include placement or installation unless explicitly noted.

Customer Offloading: Deliveries by contracted outside trucking require customer-provided offloading.

Unloading Time: One hour of unloading is included in the quoted freight rate. Additional time is billed at $250 per hour.

On-Site Delays: Delays preventing unloading within 30 minutes of arrival will incur additional charges at prevailing hourly rates.

Lifting Clutches: If required, lifting clutches will be charged at full price upon delivery. Credit is issued upon their return in acceptable condition.

Shipping Notification: A minimum of 24 hours' notice is required before shipping. If not provided, delivery may be refused or subject to additional costs.

Site Access: The purchaser is responsible for ensuring accessible roadways for delivery. Additional freight charges may apply if site access is inadequate.

Off-Road Delivery Liability: If delivery extends beyond established roadways, the purchaser assumes all liability for potential property damage.

Traffic Control: The purchaser must provide traffic control, flagging, or layout assistance for safe unloading.

Delivery Schedule: Freight quotes apply to deliveries made Monday to Friday during regular working hours.

Street Responsibility: The purchaser assumes responsibility for materials left on streets due to site conditions.

Delivery Confirmation: The quantity on signed delivery tickets is considered conclusive unless disputed and countersigned upon delivery.

Inspection and Claims: Purchasers must inspect products at delivery and report any defects immediately. Diamond Precast's liability is limited to product replacement and does not cover labor or consequential damages.

Freight Charges for Partial Loads: Freight is quoted based on full loads. Partial or mixed loads may incur additional charges.

"By placing an order with Diamond Precast Concrete & Casting Ltd., the customer acknowledges that they have read, understood, and agreed to the Terms and Conditions."